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Summer 2019

**New head office for
UCG New Zealand**

THINK
SAFE



Spotlight on HSEQ

**Why safety always
comes first**



**Quality is the way
we do business**

**UCG bolsters
BD capability**



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Rafael Luna
CEO



An exciting era for UCG

Welcome to 2019! As we approach 2020, it's a good time to reflect on all the changes that have occurred in our industry over the past decade.

UCG is in the fortunate position of counting ourselves as a contributor to two of the most exciting telecommunications projects in the world, and both of these have their roots firmly set in this past decade. In both Australia and New Zealand, two brand spanning new networks are nearing completion, and the changes to our industry in both countries has been significant.

We now have access to faster broadband, a more reliable network and access to applications that were only a figment of our imagination back in 2010. The industry will continue to evolve over the next decade and we at UCG intend to be as big a part of the industry in the coming decade as we have been in the past.

UCG has also evolved. We now have a new management structure across the whole company that aligns both Australia and New Zealand with the same functional lines that enables our company to scale not only in each



UCG is in the fortunate position of counting ourselves as a contributor to two of the most exciting telecommunications projects in the world.

individual country but across the group at large.

Over the coming decade I believe UCG needs to be a more solutions focused organisation, delivering our customers not only outcomes but also support in achieving their goals. This will allow our company to diversify into new and exciting emerging technologies and industries while maintaining our traditional roots in design and construction of telecommunications networks for our clients.

The Internet of Things and the resulting

advance in Smart Cities programs across the globe provide a catalyst for agile, innovative companies such as UCG to participate in operating, maintaining and delivering solutions for councils and their stakeholders. This will be an exciting era for the industry and UCG will definitely be a part of its evolution.

I hope you all had a restful break and have come back firing on all cylinders and ready to tackle the challenges this year will bring. I look forward to working with you in 2019! 🇺🇦



Please email us at
talk-to-us@ucg.com.au
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We welcome feedback and innovations that will make UCG more effective or a better place for employees or delivery partners to work.



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UCG bolsters BD capability

By Peter Zeegers, Business Development Manager

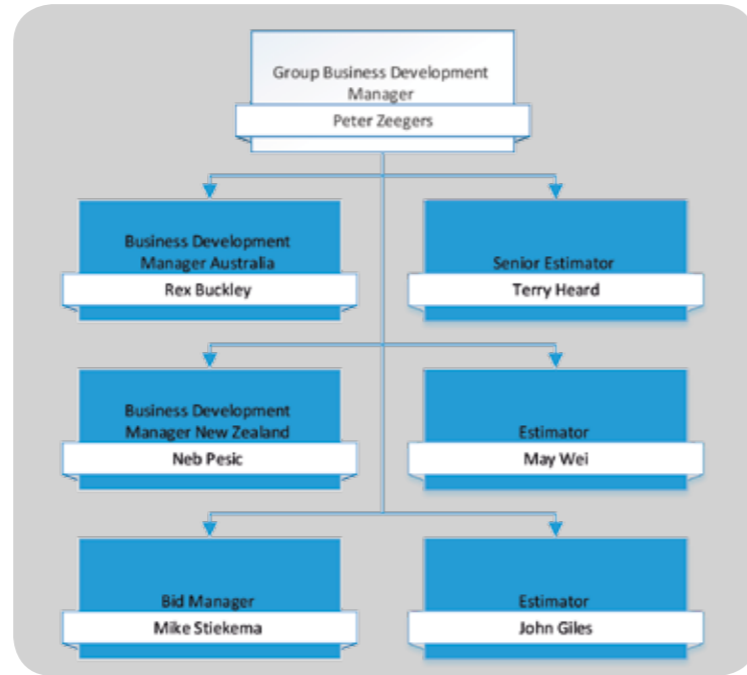
As UCG broadens its client base and undertakes new service offerings, the effort to win this work increases.

UCG has grown to its current size with about three full-time BD resources but, as we go forward and chase new opportunities in both Australia and New Zealand, we need to ramp up our effort and work-winning processes.

Recognising this, our BD team is being strengthened with the addition of a dedicated Australian BD Manager (Rex Buckley), a Bid Manager (Mike Stiekema) and a dedicated New Zealand BD Manager (Neb Pesic).

UCG needs to become a hunter as well as a gatherer. As a gatherer, we've prequalified for many tendering panels where we are asked periodically to submit bids, but if we want to grow quicker and diversify then we need to hunt for opportunities.

Our new BD managers will hunt as well as maintaining relationships with existing clients. The Bid Manager will be responsible for establishing and running systems and processes to methodically produce work-winning proposals.

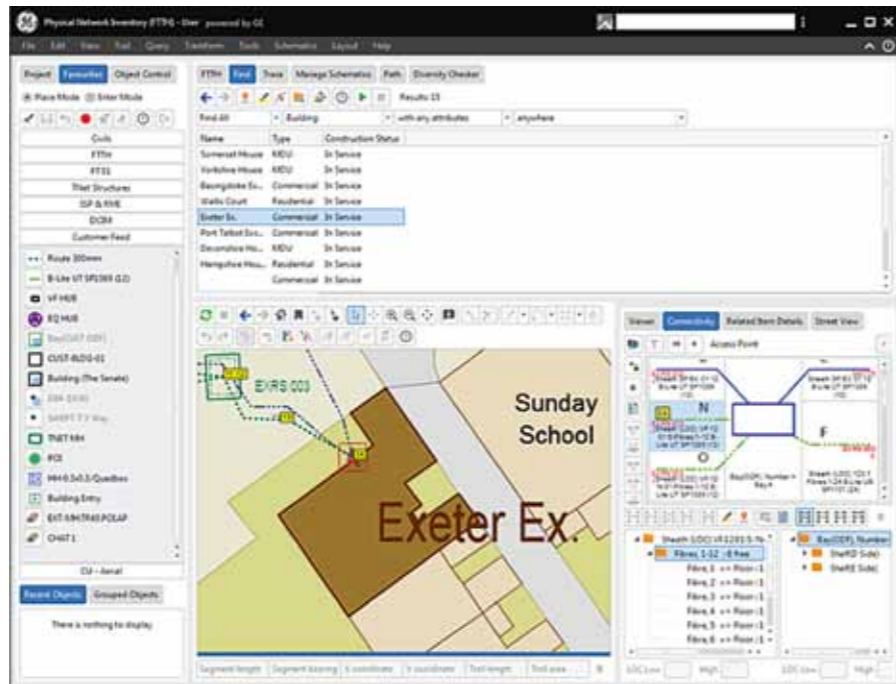


UCG targets assets management

With the recent award to UCG by the Queensland Department of Main Roads' Busways contract, UCG has dramatically expanded its capabilities. As well as designing and constructing fibre cable networks UCG is now able to offer clients more sophisticated asset management, maintenance and repair services.

UCG has acquired a key tool called GE Smallworld. Smallworld is the brand name of a geographic information system (GIS) developed by General Electric. In the past few years, Smallworld has grown to become a global market leader for GIS in utilities and communications. It is a key component of managing a physical network inventory (PNI) items such as cables, cabinets, ducts and pits and so on.

Smallworld helps organisations to manage the lifecycle of their network assets for optimum performance and service availability. This technology supports application products for telecommunications, utilities, and public systems organisations. UCG can now offer this capability to other clients who, once a network has been built, need to record, track and maintain their assets. It is particularly effective for organisations who aren't necessarily telecommunications carriers who have substantial linear networks, such as cables, pipes, pits and so on.



In the past few years, Smallworld has grown to become a global market leader for GIS in utilities and communications.



Quality

By Susan Minnekeer, Executive General Manager Australia

Q: What is quality?

A: DIRFT—Doing It Right the First Time!

Q: So really, what is quality?

A: Quality is subjective, with every one of us having our own definition of quality. To explain, for some a quality holiday is a relaxing time in a 5-star resort, while to others it may be camping in a beautiful national park. Therefore, the only real measure of quality that can be applied is what it means to an individual. The same is true when applied to the delivery of UCG's services to its clients.

It is our clients who define the quality of the services we deliver, and quality must be measured in order to maintain and be improved where necessary.

Quality is not an 'add-on' to our business; it is essential that it is 'the way we do business'.

No quality = no client; no client = no profit; no profit = no jobs.



Therefore, quality is central to the success of UCG, our clients, delivery partners and staff.

Continuously improving quality and our systems is also critical. UCG have adopted a customer-focused, results-oriented approach to the delivery of our service, and central to our success is the philosophy of continual improvements.

CORE QUALITY MANAGEMENT PRINCIPLES

1. Customer focus
2. Teamwork
3. Continuous improvement

It is easy in the day to day focus on delivery to neglect improving systems and procedures on the basis that they are working. However, in today's fast-paced global environment, and without exception, all organisations must remain vigilant, nimble and flexible to deal with the changes that occur each day. No longer can an organisation simply do what they did last year just a little better. Organisations that cannot move and change dynamically will not survive.

UCG's Quality Management Systems (QMS) ensures there is form and structure to make and deliver changes throughout the entire organisation irrespective of size, diversity and geographic location. Without a systemised approach, achieving consistent quality of goods and services within an organisation would not be possible, particularly an organisation that has diverse activities in a wide geographical spread such as UCG.

UCG is always focused on quality, however, in 2019 we will have a renewed focus and energy to improve quality thereby ensuring that all of us not only meet but exceed our customer's expectations.

UCG welcomes your constructive feedback from all within our organisation, from our technicians in the field, to administrators in our office. Send your ideas or contributions to talk-to-us@ucg.com.au or talk-to-us@ucg.co.nz



By Corey McCarthy, Group People & Culture Manager

People & Culture update

The People & Culture team works very closely with the HSEQ team on many things, and one concentrated effort of late has been a review of UCG's Drug and Alcohol Policy and its associated procedures. UCG's Drug and Alcohol Policy has one central aim—to ensure our employees and Delivery Partner's people stay safe while at work, and their actions don't endanger the lives or safety of anyone else.

If anyone thinks they may be unsafe to themselves or others due to the after effects of drugs or alcohol, it is important to take sick leave, update your team leader or manager, and leave the jobsite or workplace, making sure you travel home safely.

During the initial months of 2019 UCG inductions will cover a lot of safety messages, and in part the inductions will update

participants on UCG's Drugs and Alcohol Procedure. UCG has appointed a third party qualified accredited company to perform drug and alcohol testing, and our HSEQ Advisors shall also be qualified to perform breath alcohol testing. Random testing will also occur, as well as testing in response to incidents or near misses.

Positive drug or alcohol tests will result in UCG looking to support the impacted employee primarily through recommending or referring to our Employee Assistance Program service provider. Our Delivery Partner firms' owners are encouraged to offer similar support to their employees. All persons should have zero blood alcohol concentration on UCG worksites and illegal drugs must never come into the workplace.



It is important to note that because UCG regards health and safety as priority number one, if a Delivery Partner's worker was found to be on a worksite under the influence of alcohol or drugs and they presented a significant risk to safety or UCG's reputation, the result would be a permanent ban working for UCG.

UCG wants to support the health and safety of our people and Delivery Partners' people. If anyone wants help to access information or gain support to promote their safety and wellbeing get in touch with a member of the People & Culture or HSEQ team.



New head office for UCG New Zealand

By Chris Roberts,
General Manager Operations NZ

We have arrived at Prescott Street and are starting 2019 with a bang in a brand-new office for UCG Auckland, reminding all of us here not just to think big but to do it big as well!

The entrance to the new office marks a new beginning, and with the open-space floor plan inside, everything is undeniably growing along with the business.

Settling into the Prescott Street office and maintaining our character was easy. We have received positive feedback from staff who are enjoying the open plan, the large kitchen and the thoughtful touches around the office, such as the pop of UCG colours and plant displays. The beanbags and outdoor balconies certainly add to the ambience. Along with several meeting rooms available and two offices with window views, the atmosphere certainly boosts morale along with a much-needed revamp for the Auckland office.

There are additional training rooms already in use and the warehouse makes a big impression, boasting plenty of space for

materials and other exciting projects to come.

Regardless of the hurdles in completing this project, we know teamwork makes the dream work. Led by Cameron Hor and Vino Nadas, with the support of Amiria Wallis and Ekta Goyal, the team was able to successfully complete the office relocation with attention to every detail. We also acknowledge the support and input by committee members Steve Alani, Ash Sims, Jarrod Smith, Sakthi Nallathambi, James Joseph and Dagmar Bellamy. Also, a huge thanks to the entire Auckland staff, whose cooperation and support ensured a smooth transition with little disturbance to the workflow.

To celebrate this milestone for UCG Auckland, we are excited to be planning a grand opening for the UCG Prescott Street office and will be extending an invitation to Chorus. This event will not only celebrate the office relocation but also UCG's hard work over the past year. We look forward to another prosperous year here at UCG! 🎉



Next-generation technology

By Steve Alani,
Chief Information Officer

Fibre to the Desk: UCG Fibre to the Desk (FTTD) or Gigabit Passive Optical Network (GPON) as called by technical geeks.

Passive optical networks (PONs) are increasingly viewed as a crucial element of current and future broadband access networks. The deployment of PONs is driven by growing bandwidth demand, primarily fuelled by high-speed internet traffic. This evolution is driving a need for higher bandwidth in the downstream. Adding to that, growing services such as online gaming, file sharing, and cloud computing will generate more symmetrical traffic. It's apparent that in the long-term, optical access will have to evolve towards symmetrical traffic transport.

Here at UCG we deployed already in our new office in Auckland, and we are proud to be one of the pioneers in this space.

GPON solution was deployed and is running successfully at 9 Prescott Street, Penrose in Auckland with over 85 ONTs installed under each cluster of desks, providing connectivity to over 140 users.

The fibre run from the outside, into the building, through the GPON solution, and terminated to the ONT under the desk. The only copper cable we need is between the ONT to the PC averaging of one meter.

FTTD will disrupt the total cost of ownership (TCO) up to 90 per cent savings in equipment, power, space; especially for larger networks with 1000-

10,000 ports for large enterprises, financial, government facilities, hospitality, healthcare, universities, education, etc. The larger the environment, the maximum saving achieved.

Other benefits

- Scalable and future-proof solution
- Centralised management and monitoring
- High-speed connectivity across the network
- More secure, you can't easily tap into it (no electro-magnetic field)
- Can run along power cables as no interference (light).

This technology will create new opportunities to streamline this type of work for UCG. Chorus in New Zealand already engaged us to help installing the same solution for one of their largest clients.

Multi-Factor Authentication

We hear about high profile security breaches frequently. Most of these breaches exploit the system login credentials of end users to get into the company's network.

IT specialists and leading organisations are recognising this issue and are focusing on better securing end user identities. Multi-factor authentication (MFA) is becoming a very popular method for doing this as MFA requires a user to



provide more than just a password to access the network.

These additional factors of authentication require the user to provide something that only the user knows, has access to.

We at UCG chose text as a second authentication factor, SMS/text message—a one-time use passcode is texted to the user's mobile phone and the user can then submit the passcode into the network login screen. This will only apply if you are logging into the system from an unknown location, or if you are using a machine that is not connected to the UCG network.

We rolled out this feature to all EMT members, and soon we will roll it out to all users. 🎉

+ SITETRAX UPDATE



siteTRAX and software development update

By Juan Chavarria,
Software Development Manager

The last months of 2018 presented an exciting scenario: on one side the implemented processes started to bring control and high speeds to software development while, on the other side, in the work to copy the existing STOne capabilities to STEvo almost every day we had some interesting discoveries. And at the forefront, as the motivating voice, was Project Xmas.

During those months, we broke the record for an urgent development issue to reach UAT three times, following the development process from end to end (which includes three internal quality assurance steps). It is important to remember that as of last July our previous development process forced us to release even urgent fixes as part of a four week "sprint" cycle, and that we are now

releasing new versions every week.

The celebrations started with a seven days ticket, to be followed by a five days ticket and finally, on the last day of November, a 52-hour ticket! Our aim now is to get to 48 hours.

By mid-November we started to test the development of the Workflow Manager, a central piece that gives STEvo the long awaited flexibility to change the workflows without the need for development. It is a tool that allows UCG operations to have full control of its processes and opens the door for scalability. At the same time we started testing and showing, in an Android-based Samsung smartphone, the siteTRAX Air mobile app to UCG operations and

other stakeholders.

By the end of December 2018 we were finishing the test automation and had started using it in our releases. We automated smoke and regression tests for STEvo. It is important to mention that a regression test was taking approximately 32 hours of manual work and now it only takes a click and approximately 30 minutes. Now the weekly STEvo releases are fully automated, including the smoke test.

We hope 2019 is a great year for the UCG family and for siteTRAX! More updates are coming but, in the meantime, take a look at the new Workflow Manager. 🎉

+ BUSINESS PERFORMANCE



Understanding and applying our new matrix structure

By Dillip Kanji,
Business Performance Manager

Over the past few months UCG management has been working hard on the organisational structure to ensure it is fit for scale and it is future-proofed by exploiting capability across Australia and New Zealand. This has been triggered on the back of significant scale and a fundamental change in mindset that was required to manage the volume of work being carried out in New Zealand.

With the structures of New Zealand and

Australia now the same, it allows us to further standardise our operation and exploit best practices and capability across the two countries.

At a fundamental level, Line of Business (LOB) managers are accountable for the client interface and the aggregation of programs, whilst competency managers are accountable for specialist resources, which includes staff development and process optimisation.

Now that the transformation to this new matrix structure has been completed at the working level, the foundations are set for both staff and clients to benefit as we look to leverage skills and capability across the Tasman. The next half year is an exciting one as we further build on the foundations now in place and the delivery of common systems that are complementary to this structural change. 🎉



Putting safety first

By Don Zakroczymski, Group Health, Safety, Environment and Quality Manager

Why is workplace safety so important?

There is more to this question than you may think.

Workplace safety is very important for each and every employee in our industry because all workers desire to work in a safe and protected environment. Health and safety is the key factor for all industries in order to promote the wellness of both employees, employers and anyone we interact with. It is a duty and moral responsibility of every company to look after their employees' protection.

Each and every person who leaves their home for work in the morning should come back home in the evening in good health. Have you ever imagined that your loved one will never be returning home? Or you get a call that they are in hospital due to some incident occurring? These thoughts give us goosebumps. This is the main reason why it is so important to create and maintain a safe workplace.

These days, workplace health and safety procedures are implemented for the well-being of both employees and employers because human loss is immeasurable and intolerable. As such, loss or injuries can result in a major tragedy to families.

Our industry does have safety risks but UCG

management devotes its time to think and strategise about the things required to make sure all workers are safe all the time.

Personal safety is one of our largest commitments and it is the responsibility of managers and business owners to make sure that their employees are working in a safe environment.

UCG encourages healthy discussion on health and safety matters, so please raise any particular concerns immediately. Don't wait for the next office meeting, tool box talk or forum—raise the matter with a manager or team leader immediately.


While our organisation has many policies and procedures regarding worker safety, we rely on each and every person to contribute. After all, safety is everyone's business.

During January and February of each year, UCG runs Reinduction Sessions for all staff and Delivery Partner workers. These sessions cover the good and the bad things that happened in the workplace and, most importantly, what we learned and how we

can improve moving forward.

These sessions are mandatory for all workers and if by some chance you missed out on attending, please contact your local HSEQ Advisor to discuss how you can catch up.

2019 is full of opportunities for UCG and we want everyone to come on the journey with us. Help us to ensure that everyone can:

**WORK SAFE
BE SAFE
STAY SAFE.** 

Each and every person who leaves their home for work in the morning should come back home in the evening in good health.

Personal health and safety tips

1. Be aware of your work surroundings:

There are many workers who don't bother about their surrounding hazards. But, it is important to observe your co-workers' working circumstances. Once you get to know about particular hazards that occur at your workplace, then it will help you in reducing the risk and allow you to take precautionary steps. Always think to yourself: What am I doing today? What could possibly go wrong? What am I going to do to prevent it?

2. Reduce workplace stress:

Many workers are not fit and healthy because of their busy schedule, which may include long working hours, work-pressure and conflicts with co-workers or with the boss. All of these can lead to anxiety or depression. Also, this not only affects their professional life but also creates a nuisance in their personal lives too. So, instead of waiting to get unfit, it is better that you start taking care of your health, by taking regular breaks, sit in an appropriate posture and have a healthy diet.

It will be better for you to schedule your work accordingly and manage the things you can to reduce your workplace stress. UCG offers an Employee Assistance Program for its employees and encourages our Delivery Partner Owners to source their own EAP for their workers if they have work or personal problems.

3. Use tools appropriately:

Take appropriate precautions while using machinery or any other tool, instead of taking any shortcuts. Taking shortcuts is one of the biggest reasons behind workplace injuries. It's a bigger safety risk to use makeshift tools or equipment instead of another for a particular job. So, always use the correct tools for the job and reduce the opportunity of workplace injury. When Delivery Partners are engaged by UCG they are provided with a list of tools required to complete tasks.

4. Keep exits easily accessible in emergencies:

If you are working in an office or warehouse, in

case there is an emergency, you will need quick access to the exits. It is recommended to keep passageways and walkways clear, especially of combustible products.

5. Report any unsafe conditions:

It is important that you keep updating your supervisor/manager about the hazards or risks that you observe in the workplace. They are obligated to ensure that their employees, workers and any other persons are working in a safe environment. If you see anyone not working in a safe condition, then it is your responsibility to report this to your supervisor/manager and create a safe working environment for all persons.

6. Use mechanical assistance:

Whenever, you want to carry or lift some heavy loads, you should use mechanical assistance such as a forklift because the risk of permanent injury is too high. Always, make sure you lift or move items within your means and do not over exert yourself to the point of injury.

7. Wear the right personal protective equipment:

It is essential that you wear the right PPE for the job being done. This equipment can be in many forms like, earplugs, earmuffs, hard hats, gloves, full-face masks, safety gloves and any other equipment which is required to be worn while working. As a minimum UCG supplies Hi Vis vests and hats to all workers. If you haven't got a vest or hat that is in good condition, ask for these at your nearest UCG depot.

8. Sit with a proper posture:

If you have an office job that requires sitting, then it is essential to keep your posture correct, while working at the desk. You need to keep your shoulders in line and a straight back to avoid any spinal problems. Try to avoid stooping and twisting regularly and if possible, use the ergonomic furniture and the safety equipment supplied, so that you minimise the risk of injury. If anyone is concerned about their posture at their workstation see a member of HSEQ or People and Culture as we have some good information and advice available.


HSEQ Engagement Sessions

By Andy Cook, HSEQ Specialist

During February, the New Zealand HSEQ team, supported by Paul Willdig, are facilitating HSEQ sessions nationally with the UCG Delivery Partners, Field Managers and a number of invited Chorus managers.

The two key themes in these sessions are H&S "What Connects You" and Quality "Right First Time". The sessions are structured to be

engaging and interactive with a real focus on what is important to UCG, this being the health, safety and wellbeing of our workers and the quality of work that is being delivered to the customer and end users.

The interaction and feedback has been fantastic, with plenty of insights and areas for continuous improvements. 



Auckland Connect Crews Reinduction

Delivery Partner PROFILES

This issue we get to know Zans Telco Services Ltd and JiTel Contracting Ltd, both valued Delivery Partners working with UCG on the Chorus and nbn projects.

Zans Telco Services

Led by Shaheel Sattar, the Zans Telco Services Ltd team is based in Acacia Ridge on Brisbane's southside.

The company was established in New Zealand in 2015, when it carried out security camera and alarm installations to new and existing homes.

In 2016, the business joined Visionstream and began performing copper and fibre installation and maintenance work for single dwellings.

Shaheel says, "In 2017 I started work with UCG New Zealand, building multi-dwelling units with fibre connections. A year later we joined UCG Australia doing civil and HFC work in Brisbane and the Gold Coast."

The team was exciting to work on the nbn project as it provided them with more work and even greater challenges.



L-R: Shaheel Sattar with Shamil, Whaiz, Ben and Thomas

Shaheel says he is looking forward to watching Zans Telco Services Ltd grow with the advancements in new technology, providing the best service possible to its partners in Australia

and New Zealand. When he's not working, Shaheel enjoys the chance to spend time with his family, flying planes and playing soccer. 🏈

JiTel Contracting Ltd

Based in Palmerston North, JiTel Contracting Ltd is one of UCG's Delivery Partners on the Chorus project.

Director Isamaeli 'Sam' Poasa says the company was born out of a dream to come to New Zealand and start a future for his family, utilising the skills he had gained working in Samoa as a Fibre Technician.

"Upon arrival in New Zealand I worked many jobs and soon found myself working for Chorus as a Technician. I was in my comfort zone and was determined to work hard enough to make a future for my wife and kids," Sam explains.

"Starting as a Technician I worked for other DPs and one day decided that I wanted to do it on my own. I began with one van and one staff member, and two years later I have 18 staff running nine vans in three regions."

"The continuous support and mentoring from UCG Management, head office staff right down to the field managers has always been a factor that has kept me going since joining."

JiTel currently does SDU build and connect, MDU and right of way build and connect, Faulty Network in the regions of Nelson, Invercargill and Auckland.



The JiTel Contracting team

Sam says he is confident JiTel's relationship with UCG will only get stronger in the future.

"The works speak for themselves and I hope that the work that JiTel Contracting does for Chorus and UCG shows there is a future with this partnership."

Sam says the best part of the job is completing work on time and providing customers with the best possible customer experience with minimal distraction to their daily activities.

The most challenging part of the job?

"Meeting deadlines and making sure that all work is done amidst the different terrains we work on, challenging customer attitudes and views, as well as different council regulations and consents," Sam says.

Staff wellbeing and happiness is very important to Sam, who believes when staff are treated well and looked after well, it will reflect in their work and all parties benefit.

When he's not working, Sam enjoys spending time with family, camping, fishing, hiking and relaxing. 🏞️

Employee and Delivery Partner Awards

The UCG New Zealand Christmas party was held on November 17, 2018, and the UCG Australian Christmas party on December 15, 2018. At each event, the winners of the Leader of the Year Award and Employee of the Year Award were announced.



L to R: Rafael Luna, Dale Anderson

Aus Leader of the Year Award
Dale Anderson, National Construction Manager

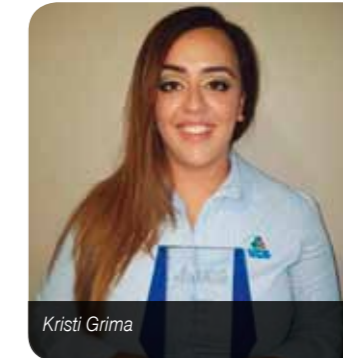
Dale is a legend of UCG, having been with the company since 1995, and is also the author of great statements such as, "If you don't start, you don't start", and "Nobody's doing it, not even us." There is no better person for getting construction moving than Dale Anderson, which has been proven across several programs this year. Dale brings confidence to the client that dates will be hit and then backs it up.



L to R: Rafael Luna, Danielle Taylor

Aus Employee of the Year Award
Danielle Taylor, Accounts Payable Supervisor

Danielle works in the finance team as the accounts payable supervisor and performs one of the most critical functions in looking after payments to our Delivery Partners. Despite the challenges, volume and the complexity of the role, she is never without a smile and just gets things done. Danielle is always available to help anyone and is one of UCG's most highly valued team members.



Kirsti Grima

NZ Leader of the Year Award
Kirsti Grima, Field Services Manager

Earlier this year, Kirsti took over the role of Field Services Manager for Wellington and the South Island. In a time of uncertainty, Kirsti offered stability and control. Her hard work has helped the southern region stay productive and improve on its performance. Kirsti's colleagues describe her dedication, focus, hard-working nature and knowledge of the business as key factors in making working with her a pleasure.



L to R: Rafael Luna, Bradley Abrahams

NZ Employee of the Year Award
Bradley Abrahams, Field Manager

Bradley has grown into a leader within the company's field services team in 2018. Bradley is described as being amazingly patient, always has the time to help, and acts in a calm and professional manner when under pressure. Bradley is a fantastic representative for UCG to our customers and external stakeholders and has a close alignment to UCG's values and our Delivery Partners.



L to R: James Hickson and Luigi Dolce, Field Manager

Aus Delivery Partner Award
James Hickson, JCT Solutions

James has always been reactive to any of UCG's requirements and is willing to provide assistance to other Delivery Partners in resolving survey issues. James has extensive knowledge across all technologies and no job is too small.



L to R: Lindsay Brown and Field Manager Andrew Shepherd

NZ Delivery Partner Award
Lindsay Brown, Marlborough Fibre LTD

Lindsay is recognised for his great attitude towards his fellow DPs, including sharing his knowledge and industry experience. This, coupled with fantastic customer service, leaves such a good impression that locals in the Marlborough region know Lindsay by name!



L to R: Anthony Beens, Field Manager and Srikanth Reddy Reddem from Vihaan Technologies

NZ Delivery Partner Award
Srikanth Reddy Reddem, Vihaan

Srikanth's work is always neat and tidy. His conduit work has also been recognised by the local DS, so his great work is recognised by both UCG and Chorus.



L to R: Roberto Anog and Bradley Abrahams, Field Manager

NZ Delivery Partner Award
Roberto Anog, Manasseh Telco Services

Roberto has always displayed a very professional and motivated outlook. He is always willing to go the extra mile to assist his team and is an excellent ambassador for UCG. His quality of work is impeccable, validated by the very high standard he maintains. Roberto has an expansive knowledge of the network and also is first class in his approach to health and safety.



L to R: Dean Clarke Field Manager, Shaheel Sattar

Aus Delivery Partner Award
Shaheel Sattar, Zans Telco Services

Already with a good cabling operation, Shaheel's team quickly added a civils skillset when the request was made by UCG.



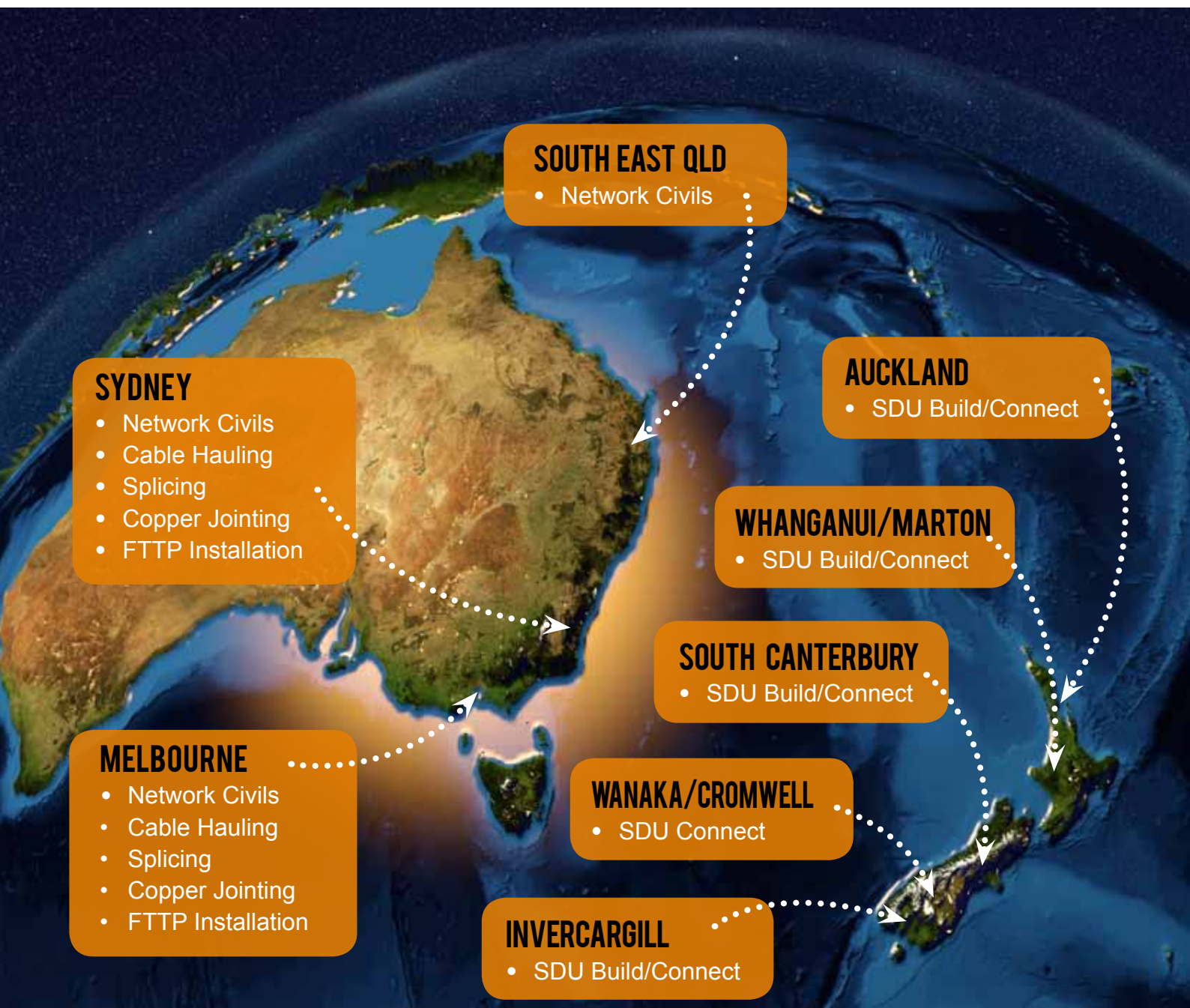
Offshore Team Award
Mercantile Venture Partners Asia Pacific, Inc.

UCG has significant support provided by our offshore team at Mercantile Venture Partners Asia Pacific, Inc. We are proud to recognise our recent award winners.

L to R: Clint Luna (CEO), Mildred Tiotuico (Consent Agent), Gichelle David (Network Designer), Genesis Cortez (NBN Designer), Jerome Lazatin (Lendlease and Downer Full QA)

Australia & New Zealand

CREW OPPORTUNITIES



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We want to expand our workforce and look forward to hearing from you!

To enquire about becoming a Delivery Partner to UCG

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